Buttons 11-13 and 17-27 can be Speed Dial keys or DSS keys. Speed Dial keys are for one-touch dialing of a phone number or PIN Code. DSS keys allow you to see if a line is being used and also gives you the ability to transfer to the given phone by pressing a button instead of dialing the number. The destination for Call Forward (Key 5) is not user-assignable. It must be set through the Telecommunications Department.

Please email **telecom@usouthal.edu** with change requests or use the USA Help Desk by typing **USAHELP** in the address bar of Internet Explorer or Firefox. Please state the phone number, line number you want changed and if you want it changed to a Speed Dial key or a DSS Key.



01. Speakerphone
02. Headset
03. Mute
04. Redial
05. Call Forward
06. Call Release
07. Voicemail
08. Service Menu
09. Connect
10. Hold
11. User Assignable
12. User Assignable
13. User Assignable
14. Main Line Key

SideCar 17-27. User Assignable
SideCar 28. Shift Button